APPLICABILITY

Applicable to all service areas.

TERRITORY

All territories served by California American Water.

RATES

1. Late Payment Fee: A late charge of 1.5% on unpaid balance will be assessed and customers will be notified on the monthly issued bill that the 1.5% late fee will be applied to any account that is not paid before the past due date shown on the bill. The fee shall be applied at the time a late payment notice is issued. If the customer pays the balance on the date the late payment notice is mailed, then that assessed fee will be forgiven. The fee shall be assessed on all open balances regardless of whether it is an initial or subsequent bill when a total balance has not been paid or there should have been a shut off for non-payment agreement. All bills shall be subject to the PUC reimbursement fee as set forth in Schedule No. UF.

2. Reconnection Fee: Where service has been discontinued for violation of these rules or nonpayment of bills, the utility may charge $10.00 for reconnection of service during regular work hours or $175.00 for reconnection of service at other than regular working hours when the customer has requested that the reconnection be made at other than regular working hours. If payment is received after 3:00PM, service will not be restored until the next business day. All bills shall be subject to the PUC reimbursement fee as set forth in Schedule No. UF.

3. Untested Backflow Fees: Where the utility elects to have an untested backflow assembly tested and, if needed, repaired or replaced, all charges incurred by the utility from third party service providers will be added to the customer bill of the account of record, and shall become due and payable as any other charge, including being part of any unpaid balance subject to late fees and discontinuance of service for non-payment.

4. Per Advice Letter 1431, a surcharge of $1.77 for the Customer Assistance Program ("CAP") Balancing Account will be collected from all non-low-income water and wastewater customers. (I)

(Continued)